

GAP Healthcare Solutions

MARCQI Patient Reported Outcomes (PRO) Services



Collecting MARCQI PRO survey data from
your patients on *your* behalf

GAP Healthcare is dedicated to helping you improve patient outcomes and quality of care. We provide completely outsourced PRO survey services for your patients undergoing arthroplasty surgery at a fraction of the cost to manage in-house.

We collect survey data per MARCQI requirements from patients undergoing knee and hip joint replacement, beginning with pre-surgical assessment and at pre-defined timelines post-surgery.

We understand the importance of compliance and that your success is dependent on having a high percentage of patients complete the survey program. We work with you to achieve the highest data capture rate possible, with minimal impact to your existing workflows.

Patient survey data is collected and housed in AviTracks HIPAA compliant software and formatted for upload to MARCQI, in compliance with mandatory reporting requirements.

About MARCQI:

The Michigan Arthroplasty Registry Collaborative Quality Initiative (MARCQI) is a group of orthopaedic surgeons and medical professionals dedicated to improving the quality of care for patients undergoing hip and knee replacement procedures in Michigan.

MARCQI enables participating hospitals to collect and disseminate performance and patient outcomes with a reliable data collection system and standardized definitions to measure hip and knee joint replacement, along with the ability to translate this data into meaningful assessment of systems and processes of care to determine best practices.

Capturing standardized patient reported data (PROs) both pre- and post-surgery is a key measurement component, and reporting is now mandatory, rather than optional.



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Contact us for a free consultation and proposal:

Phone: (586) 221-1485 FAX: (586) 231-0291

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MARCQI Patient Reported Outcome (PRO) Services

Start collecting MARCQI survey data as little as 30 days!

GAP Healthcare works as an extension to your organization collecting PROs on your behalf. Start collecting data in as little as 30 days - without disruption to your existing workflows - and without the expense of hiring new employees.

Our PRO services are designed to help you:

- Meet mandatory patient data collection requirements
- Minimize the cost of compliance
- Optimize capture of incentives tied to successful survey completion



PRO survey services include:

- Incorporate initial patient surveys and introductory letters into your existing workflows.
- Schedule and manage post-op contact at pre-defined intervals, communicating with your patients via their preferred mode (phone, mail or email).
- Ensure a high rate of patient compliance - by making multiple contact attempts and seeking alternate means of contact for patients who can't be reached or don't respond.
- Maintain your patient data in AviTracks - a HIPAA compliant system developed by Avicenna Medical Systems.
- Provide formatted data files at pre-defined intervals for upload to MARCQI.

Benefits:

- Rapid program implementation
- Management by experienced healthcare professionals
- Acting as an extension of your team
- Highly cost-effective in comparison to in-house programs
- Comprehensive HIPAA compliant patient tracking software
- Standardized file outputs for reporting / upload to MARCQI



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